



Reference: EIR4100

Request:

1. How many potholes were reported from 2018/2019 until the end of June 2021, by financial year?

Our system is not able to provide figures of how many reports received relating specifically to potholes, however, we can provide how many reports were received regarding all issues with the road surface.

April 1st 2018 to 31st March 2019 - enquiries received = 870

April 1st 2019 to 31st March 2020 - enquiries received = 442

April 1st 2020 to 31st March 2021 - enquiries received = 328

April 1st 2021 to 30th June 2021 - enquiries received = 80

2. How many potholes were repaired from 2018/2019 until the end of June 2021, by financial year?

April 1st 2018 to 31st March 2019 - potholes repaired = 7852

April 1st 2019 to 31st March 2020 - potholes repaired = 8552

April 1st 2020 to 31st March 2021 - potholes repaired = 7612

April 1st 2021 to 30th June 2021 - potholes repaired = 2537

3. What is the current number of potholes which have been reported but not repaired (by grade/severity)?

As of 27th August, we currently have 145 potholes across the borough which were programmed for repair. Non were classed as severe and all were given a priority 2 classification with a target repair time of 10 working days.

4. How many pothole claims were received from 2018/2019 until the end of June 2021, by financial year?



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Information not held. We can only report on claims received from 1.9.19 due to a change in our Claims Database and we can't run reports on claims received prior to that.

5. How many pothole compensation claims were paid out from 2018/2019 until the end of June 2021, by financial year?

Please see the attached document. We can only report on claims received from 01.09.2019 due to a change in our Claims Database and we can't run reports on claims received prior to that.

6. What was the budget for repairing potholes from 2018/2019 until the end of June 2021, by financial year?

April 1st 2018 to 31st March 2019 - £400,000 allocated to Reactive Maintenance (road and pavement repairs). There is no specific budget for pothole repairs.

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April 1st 2021 to 30th June 2021 - £400,000 allocated to Reactive Maintenance (road and pavement repairs). There is no specific budget for pothole repairs.

7. How much did the council spend on repairing potholes from 2018/2019 until the end of June 2021, by financial year?

** Please see attached spreadsheet**

April 1st 2018 to 31st March 2019 - £111,574.97

April 1st 2019 to 31st March 2020 - £121,530.17

April 1st 2020 to 31st March 2021 - £119,140.47

April 1st 2021 to 30th June 2021 - £39,704.46

8. How many person hours were spent on repairing potholes from 2018/2019 until the end of June 2021, by financial year?

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April 1st 2018 to 31st March 2019 - 6721.38 hours

April 1st 2019 to 31st March 2020 - 7321.09 hours

April 1st 2020 to 31st March 2021 - 7177.13 hours

April 1st 2021 to 30th June 2021 - 2391.83 hours

9. What was the average time (calendar days) to repair reported potholes from 2018/2019 until the end of June 2021, by financial year?

Unable to calculate an average but 98% of potholes were repaired within their target timescale of 10 working days.

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