



Freedom of Information Request FOI1055

Request:

The following questions refer to any interpretation from another language into English, or from English to another language as well as BSL interpretation.

For the last 3 financial years (2016/17, 2017/18, 2018/19), please could you provide the following:

1. What suppliers have the Council been using for Interpretation Services?
2. Could you provide the total annual spend for interpreter services in each of the past 3 financial years (2016/17, 2017/18, 2018/19) to date as well as broken down by language / BSL?
3. Which languages did the interpreters support the Council with?
 - a. Please list each language in order of highest to lowest in terms of use/bookings
 - b. Please list how many times/bookings the interpreters worked for you in each language

Submitted on 02/04/19.

Response:

The following questions refer to any interpretation from another language into English, or from English to another language as well as BSL interpretation.

For the last 3 financial years (2016/17, 2017/18, 2018/19), please could you provide the following:

1. What suppliers have the Council been using for Interpretation Services?

Our current contracts are with ITL North East and OnCall. Within the time period given above NTC has also contracted with Becoming Visible. Language Empire and AA Global

2. Could you provide the total annual spend for interpreter services in each of the past 3 financial years (2016/17, 2017/18, 2018/19) to date as well as broken down by language / BSL?

We do not collect spend by language/BSL

3. Which languages did the interpreters support the Council with?
 - a. Please list each language in order of highest to lowest in terms of use/bookings
 - b. Please list how many times/bookings the interpreters worked for you in each language

Please find attached our response to Q3 - this data relates to work undertaken by our current providers since their contracts began in April 2017