



Reference: FO11140

Request:

I wish to submit a request for some of the organisation's information around the internal plans and strategy documents around ICT.

The ICT documents I require is the 2019 – Onwards. If any of the documents is for example 2017-2020 please make sure that this is the 2019 version of the document. Or the most recent update.

I wish to obtain the following documents:

1. ICT/IM&T/IS Strategy- The IT department strategy or plans, highlights their current and future objectives.
2. ICT Org Chart- A visual document that present the structure of the IT department, please include name and job titles. If this can't be sent please work towards a structure with job titles.
3. ICT Annual or Business Plan- Similar to the ICT strategy but is more annually focused.
4. ICT Capital Programme/budget- A document that shows financials budget on current and future projects.

Response:

I wish to submit a request for some of the organisation's information around the internal plans and strategy documents around ICT.

The ICT documents I require is the 2019 – Onwards. If any of the documents is for example 2017-2020 please make sure that this is the 2019 version of the document. Or the most recent update.

The Council outsourced a number of its central "back-office" services to Engie under a long term contract that commenced on 1st November 2012. The arrangement will last until 2022 but may be extended until 2027. As such this service is provided for the Council by Engie as part of a much larger outsourcing contract with a contract value of £4.656m per annum. Engie is a private company and as such is exempt from the provisions of the Freedom of Information Act. Some of the information requested is not the Council's information. Some questions have been answered below, but not all.

I wish to obtain the following documents:

- 1. ICT/IM&T/IS Strategy- The IT department strategy or plans, highlights their current and future objectives.**

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Reference: FOI1140

The Council digital strategy is published on the Council website at <https://my.northtyneside.gov.uk/category/616/digital-strategy>. At the time of writing, it is in the process of being refreshed.

2. ICT Org Chart- A visual document that present the structure of the IT department, please include name and job titles. If this can't be sent please work towards a structure with job titles.

The IT department is part of the Council outsourcing agreement.

3. ICT Annual or Business Plan- Similar to the ICT strategy but is more annually focused.

See above. The ICT Business plan is within the domain of control of Engie as stated above

4. ICT Capital Programme/budget- A document that shows financials budget on current and future projects. If some of these documents are not valid, please state when the 2019 ICT documents are planned to be published.

The main ICT infrastructure lies within the domain of control of Engie. Additional funding is provided where it is necessary to refresh existing infrastructure. The plans for such are currently under review, and are expected to be complete within 3 months.