



Reference: FOI 1152

Request:

Under the Freedom of Information Act, please can you supply the following information in CSV:

- The names of the bailiffs you contract to collect council tax and traffic fines
- The number of council tax warrants issued per year to each bailiff, from 2010 - 2018
- The recovery rate for warrants within council tax from 2010 – 2018 (i.e. # of cases paid versus # of cases returned as uncollectable)
- The number of traffic warrants issued per year to each bailiff, from 2010 - 2018
- The recovery rate for warrants within traffic penalties from 2010 – 2018 (i.e. # of cases paid versus # of cases returned as uncollectable) Does your bailiff contract for traffic penalties in 2018 have a fixed collection rate that they need to achieve? If so, what is this rate?

Response:

The information is not held in an extractable format and an estimated 80,000+ records would have to be accessed individually which would exceed the appropriate limit. (This action would be required for Council Tax and Parking) to determine what action had been taken on each account/reference/year. Therefore this part of the request is refused under s12 (1) Freedom of Information Act 2000, since the cost of complying would exceed the appropriate limit set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004.

In assessing the cost of complying, the costs attributable to officer time involved in complying have been taken into account. Such costs are limited to £450.00 under the Regulations, which equates to eighteen hours of officer time.

In addition, North Tyneside Council has a partnership agreement with Engie which covers various services which are managed/administered on behalf of NTC – Part of which includes debt recovery, and the contract is a 10 year contract with an optional extension. Therefore the contracts are internally managed by Engie as part of a whole partnership agreement and can not be separated to answer this request.