



Freedom of Information Request FOI1277

Request:

- Please provide the name(s), email(s) and telephone number(s) of the individual(s) responsible for carer's services
- What is the current process for carers completing a carer's assessment?
- Is there the ability for carers to do/request this online?
- Do you offer carer's grants? If so, what are the eligibility criteria?
- If you do not provide grants, is provision for carer's wellbeing available as a direct payment if eligible for support?
- Are there plans to review / change the policy for provision of carer's grants and/or direct payments? If so what are these plans?
- If yes, please provide details of amount of grant available per person and total value of grants issued for 2017/2018
- What is the total budget available for carers' grants if different to above?
- Is this managed in-house or via a third-party organisation? If a third-party organisation please provide name of supplier, total value of contract and contract end date
- What is the process for carers applying for a grant? Are there any restrictions on what the grant can be spent on and is there a requirement for carers to submit receipts?

Submitted on 24/05/19.

Response:

- Please provide the name(s), email(s) and telephone number(s) of the individual(s) responsible for carer's services

Susan Meins, Commissioning Manager, susan.meins@northtyneside.gov.uk, 0191 643 7940

- What is the current process for carers completing a carer's assessment?

Carers Assessments are completed by Adult Social Care workers or by North Tyneside Carers Centre, who have delegated responsibility to complete assessments on behalf of North Tyneside Council. Carers can also complete their own assessment and submit this to ASC .

- Is there the ability for carers to do/request this online?

Carers can complete an online assessment, which dependent on the responses provided would offer advice, information and signposting. At the end of the assessment there is an opportunity to submit the responses to Adult Social Care who will contact the carer to complete a statutory assessment if required.

- Do you offer carer's grants? If so, what are the eligibility criteria?

No, we do not offer carer grants.

- If you do not provide grants, is provision for carer's wellbeing available as a direct payment if eligible for support?

Yes carers can access Carers Personal Budgets via a direct payment. This is based on a carers assessment



under The Care Act. We also provide advice and information and signposting to carers regarding access to support within the community. We can also provide replacement care if the individual they are caring for has eligible needs.

- Are there plans to review / change the policy for provision of carer's grants and/or direct payments? If so what are these plans?

No plans to change at present.

- If yes, please provide details of amount of grant available per person and total value of grants issued for 2017/2018

N/A

- What is the total budget available for carers' grants if different to above?

N/A

- Is this managed in-house or via a third-party organisation? If a third-party organisation please provide name of supplier, total value of contract and contract end date

N/A

- What is the process for carers applying for a grant? Are there any restrictions on what the grant can be spent on and is there a requirement for carers to submit receipts?

N/A