North Tyneside Council

Freedom of Information Request FOI1381

Request:

I am writing to you under the Freedom of Information Act 2000 to request information concerning the types of software and applications that may be in use in your institution. If it is not possible to provide the information requested, please provide advice and assistance, as to how I can refine my request to be included in the scope of the Act. Please can you provide information relating to the types of software (and suppliers) you may be using for;

1. What is the name of your current eInvoicing software (name of vendor or supplier?)

- What is the current version of the eInvoicing software?
- Is the eInvoicing software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?
- What was the original date of purchase or contract start date for your eInvoicing software?
- When is the contract renewal or expiry date for your eInvoicing software?
- What is the cost of annual support and maintenance (last financial year April 2017- March 2018) for your eInvoicing software?

2. What is the name of your current Spend Management software (name of vendor or supplier)

- What is the current version of the Spend Management software
- Is the Spend Management software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?
- What was the original date of purchase or contract start date for your Spend Management software?
- When is the contract renewal or expiry date for your Spend Management software?
- What is the cost of annual support and maintenance (last financial April 2017- March 2018) for your Spend Management software?

3. What is the name of your current Bid and Contract Management software (name of vendor or supplier?)

- What is the current version of the Bid and Contract Management software
- Is the Bid and Contract Management software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?
- What was the original date of purchase or contract start date for your Bid and Contract Management software?
- When is the contract renewal or expiry date for your Bid and Contract Management software?
- What is the cost of annual support and maintenance (April 2017- March 2018) for your Bid and Contract Management software?

4. What is the name of your current Legal Case Management software (name of vendor or supplier?)

- What is the current version of the Legal Case Management software?
- Is the Legal Case Management software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?
- What was the original date of purchase or contract start date for your Legal Case Management software?
- When is the contract renewal or expiry date for your Legal Case Management software?
- What is the cost of annual support and maintenance (April 2017- March 2018) for your Legal Case Management software?

5. What is the name of your Registrars Booking system (software)?

- Does your Registrars Booking system add on to your Finance software or is it a standalone system?
- Is the Registrars Booking software hosted on-premise by the authority, off premise by the supplier or delivered via

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the public cloud?
- When was your Registrars Booking system purchased (please provide the exact date if possible)?
- When is the contract renewal or expiry date for your Registrars Booking system?
- What is the cost of annual support and maintenance for your Registrars Booking system?

6. What is the name of your Field Service and/or Workforce Management system (software)?

- Is the Field Service software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?
- When was your Field Service system purchased (please provide the exact date if possible)?
- When is the contract renewal or expiry date for your Field Service system?
- What is the cost of annual support and maintenance for your Field Service system?

7. What is the name of your Asset Management system (software)?

- Is the Asset Management software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?
- When was your Asset Management system purchased (please provide the exact date if possible)?
- When is the contract renewal or expiry date for your Asset Management system?
- What is the cost of annual support and maintenance for your Asset Management system?

Submitted on 21/06/19.

Response:

I am writing to you under the Freedom of Information Act 2000 to request information concerning the types of software and applications that may be in use in your institution. If it is not possible to provide the information requested, please provide advice and assistance, as to how I can refine my request to be included in the scope of the Act. Please can you provide information relating to the types of software (and suppliers) you may be using for;

1. What is the name of your current eInvoicing software (name of vendor or supplier?) **Ash Debtors, Currently we do not issue debtors invoices electronically, however, functionality exists in Ash to do so and is being tested. As long as we can get it to work it will be utilised in future for debtors that we hold an e-mail address for and presumably if they request to receive invoices by e-mail.**

- What is the current version of the eInvoicing software? **v261**
- Is the eInvoicing software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud? **Hosted on-premise**
- What was the original date of purchase or contract start date for your eInvoicing software? **2016**
- When is the contract renewal or expiry date for your eInvoicing software? **Current contract runs to May 2021and then will be reviewed annually at S&M renewal but at present there are no plans to change this system**
- What is the cost of annual support and maintenance (last financial year April 2017- March 2018) for your eInvoicing software? **£13,450**

2. What is the name of your current Spend Management software (name of vendor or supplier) **Oracle E-Business Suite**

- What is the current version of the Spend Management software **Accounts Payable module R12 went live in April 2010**
- Is the Spend Management software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud? **Hosted on-premise**
- What was the original date of purchase or contract start date for your Spend Management software? **2009**
- When is the contract renewal or expiry date for your Spend Management software? **The contract is reviewed annually at S&M renewal but at present there are no plans to change this system**
- What is the cost of annual support and maintenance (last financial April 2017- March 2018) for your Spend

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Management software? **See attached Oracle licenses for FOI 1381**

3. What is the name of your current Bid and Contract Management software (name of vendor or supplier?) **Proactis**

*   What is the current version of the Bid and Contract Management software **Version 19.03.2**
*   Is the Bid and Contract Management software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud? **Off premise by the Supplier**
*   What was the original date of purchase or contract start date for your Bid and Contract Management software? **The current contract started on 01/01/2012**
*   When is the contract renewal or expiry date for your Bid and Contract Management software? **The contract ends on 31/12/2021**
*   What is the cost of annual support and maintenance (April 2017- March 2018) for your Bid and Contract Management software? **The total cost for the procurement software is £104,849.50 per annum. This cost of this is equally shared between 14 organisations within the North East Procurement Organisation.**

4. What is the name of your current Legal Case Management software (name of vendor or supplier?) **The Council does not use Legal Case Management software.**

*   What is the current version of the Legal Case Management software? **N/A**
*   Is the Legal Case Management software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud? **N/A**
*   What was the original date of purchase or contract start date for your Legal Case Management software? **N/A**
*   When is the contract renewal or expiry date for your Legal Case Management software? **N/A**
*   What is the cost of annual support and maintenance (April 2017- March 2018) for your Legal Case Management software? **N/A**

5. What is the name of your Registrars Booking system (software)?

*   Does your Registrars Booking system add on to your Finance software or is it a standalone system? **Stopfords**
*   Is the Registrars Booking software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud? **Externally Hosted**
*   When was your Registrars Booking system purchased (please provide the exact date if possible)? **2007**
*   When is the contract renewal or expiry date for your Registrars Booking system? **The contract is reviewed annually at S&M renewal but at present there are no plans to change this system.**
*   What is the cost of annual support and maintenance for your Registrars Booking system? **£2,100 per annum**

6. What is the name of your Field Service and/or Workforce Management system (software)? **The Council does not use Field Service and/or Workforce Management system (software)**

*   Is the Field Service software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud? **N/A**
*   When was your Field Service system purchased (please provide the exact date if possible)? **N/A**
*   When is the contract renewal or expiry date for your Field Service system? **N/A**
*   What is the cost of annual support and maintenance for your Field Service system? **N/A**

7. What is the name of your Asset Management system (software)? **Keystone**

*   Is the Asset Management software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud? **Hosted on-premise**
*   When was your Asset Management system purchased (please provide the exact date if possible) **Keystone was implemented in August 2009**
*   When is the contract renewal or expiry date for your Asset Management system? **The contract is reviewed annually at S&M renewal but at present there are no plans to change this system.**
*   What is the cost of annual support and maintenance for your Asset Management system? **The cost of this is**

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bundled in with our Housing Management software so not readily available