



Reference: FOI1429

Request:

1. Number of complaints received by North Tyneside Council in relation to an allotment in Cleveland Terrace, North Shields over the past six months.

One new complaint has been received in the past 6 months - 19/00168/WASTE (relating to a tree overhanging the highway).

2. Copies of all complaints received by North Tyneside Council in relation to an allotment in Cleveland Terrace, North Shields over the past six months.

In relation to planning enforcement, information published on line is clear that the details of complainants will remain confidential unless complainants are requested to give evidence at any formal hearing. On this basis we would not disclose complainant's details to any other party unless as part of a formal prosecution or appeal process and we would first discuss the release of information with the complainant. Some information about allegations made is already published on line and can be viewed here:

<https://idoxpublicaccess.northtyneside.gov.uk/online-applications/search.do?action=simple&searchType=Enforcement>

(Please ensure that enforcement is selected and use the key word "Cleveland" to search for complaints other than the case referred to above).

3. Dates of all site visits carried out by North Tyneside Council Environment Enforcement Team to an allotment in Cleveland Terrace, North Shields over the past six months.

In relation to case 19/00168/WASTE - an enforcement officer visited the site on 26/4/19.

An earlier complaint (18/00204/WASTE – relating to the poor condition of an allotment) was still under investigation during the last 6 months having been received in June 2018. In relation to this case a visit by an enforcement officer took place on 19/6/18 and 08/02/2019.

4. Copies of all site reports by North Tyneside Council Environment Enforcement Team relating to an allotment in Cleveland Terrace, North Shields produced in the past six months.

Notes of visits and actions relating to these cases are set out below:

18/00204/WASTE - the complaint related to the poor condition of a private allotment on Cleveland Terrace. Ownership information was obtained from the land registry in relation

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to allotments sharing a boundary with Cleveland Terrace. A letter was sent to an identified land owner on 4 October 2018. A further site visit was undertaken in February 2019 when the plot was noted as having been cleared and tidied and the investigation was marked as completed and the complainant updated.

19/00168/WASTE – in April 2019, a complaint was received regarding the untidy condition of an allotment plot, the worsening condition of boundary fencing along Cleveland Terrace and trees on the allotment site overhanging the highway. Using information previously obtained from the land registry a letter was sent to three identified owners on 26 April 2019 requesting that remedial works were carried out. In addition, an e-mail was sent to one land owner in May 2019 to request a site meeting. No responses were received and as such further letters were sent on 3 July 2019 to the identified owners of additional plots fronting Cleveland Terrace regarding the condition of the allotments and fencing. To date only one owner has responded to the letters. No action has been taken.