



# Freedom of Information Request FOI1558

## Request:

1. The number of applications made to the local authority for a dropped kerb to be installed outside a house or business, broken down into a total for each year for the past 10 years.
2. The cost to each household or business of having a drop kerb installed, broken down into the price structure for each year for the past 10 years.
3. The annual monetary total earned by the local authority in installing dropped kerbs, broken down into annual totals for the past 10 years.

Submitted on 02/08/19.

## Response:

### **1. The number of applications made to the local authority for a dropped kerb to be installed outside a house or business, broken down into a total for each year for the past 10 years.**

The Authority only started retaining records of vehicle access ramps in 2011, therefore, information is not held prior to this date.

Since 2011 we have received a total of 2321 enquiries regarding the installation of dropped kerbs. This is broken down as follows:

2011 = 135, 2012 = 182, 2013 = 259, 2014 = 310, 2015 = 291, 2016 = 298, 2017 = 311, 2018 = 320, 2019 (up to 7th August) = 215

### **2. The cost to each household or business of having a drop kerb installed, broken down into the price structure for each year for the past 10 years.**

This would require a manual trawl of hundreds of records in order to retrieve cost information which would exceed the reasonable time limit. Therefore this part of the request is refused under s12 (1) Freedom of Information Act 2000, since the cost of complying would exceed the appropriate limit set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004.

In assessing the cost of complying, the costs attributable to officer time involved in complying have been taken into account. Such costs are limited to £450.00 under the Regulations, which equates to eighteen hours of officer time. However, as a guide, the cost of a dropped crossing has generally ranged from between £500 and £900

### **3. The annual monetary total earned by the local authority in installing dropped kerbs, broken down into annual totals for the past 10 years.**

Again we are unable to provide this information for the reasons set out in the response to 2). A crude estimated annual figure can be derived by taking the average price in 2) and multiplying it by the annual number of crossings in 1)