



Freedom of Information Request FOI1649

Request:

I wish to make a Freedom of Information Request. My request is below.

For the following areas:

- Building Control
- Planning (Development Control)
- Local Land Charges
- Environmental Health
- Grounds Maintenance
- Address Management (LLPG)
- Licensing (including Taxi's, alcohol, etc)
- Private Sector Housing
- Trading Standards
- Waste Management

1. Please provide the name of the software supplier used within your Local Authority (for each of the areas above).
2. Please provide the name of the product used (for each of the areas above).
3. Please provide the current contract end date for the each of these contracts.
4. Please advise on the current contract value and the annual support and maintenance for each of these contracts.
5. Please advise if any of the services listed are done as a shared service, and state which areas are.

Submitted on 23/08/19.

Response:

I wish to make a Freedom of Information Request. My request is below.

For the following areas:

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1. Please provide the name of the software supplier used within your Local Authority (for each of the areas above).

Building Control - **IDOX / Resolution**

Planning (Development Control) - **IDOX / Objective Keystone**

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Local Land Charges - **IDOX**

Environmental Health - **IDOX**

Grounds Maintenance - **no information held (no specific system used)**

Address Management (LLPG) - **IDOX**

Licensing (including Taxi's, alcohol, etc) - **IDOX**

Private Sector Housing - **no information held (no specific system used)**

Trading Standards - **IDOX**

Waste Management - **no information held (no specific system used)**

2. Please provide the name of the product used (for each of the areas above).

Building Control - **Uniform / Public Access / IDOX DMS / Submit a plan**

Planning (Development Control) - **Uniform / Public Access / IDOX DMS / Objective (Consultation portal)**

Local Land Charges - **Total Land Charges (TLC)**

Environmental Health - **Uniform / IDOX DMS**

Grounds Maintenance - **n/a**

Address Management (LLPG) - **Uniform**

Licensing (including Taxi's, alcohol, etc) - **Uniform / Public Access / IDOX DMS**

Private Sector Housing - **n/a**

Trading Standards - **Uniform**

Waste Management - **n/a**

3. Please provide the current contract end date for the each of these contracts.

Building Control - **31/05/2022**

Planning (Development Control) - **31/05/2022**

Local Land Charges - **31/05/2022**

Environmental Health - **31/05/2022**

Grounds Maintenance - **n/a**

Address Management (LLPG) - **31/05/2022**

Licensing (including Taxi's, alcohol, etc) - **31/05/2022**

Private Sector Housing - **n/a**

Trading Standards - **31/05/2022**



North Tyneside Council

Waste Management - **n/a**

4. Please advise on the current contract value and the annual support and maintenance for each of these contracts.

The Authority outsourced a number of its central business services to ENGIE under a partnership agreement in November 2012 that lasts until 2027. The information requested relates to IT services delivered by the ENGIE partnership and is therefore exempt from the provisions of the Freedom of Information Act

5. Please advise if any of the services listed are done as a shared service, and state which areas are.

None of these are a shared service