



Freedom of Information Request FOI1730

Request:

I am submitting a Freedom of Information Act Request.

Requesting information of reported incidents from 2014 to present of individuals in care homes:

1. Being given food or drinks that are not vegetarian or vegan when that individual is stated as vegetarian or vegan in the care plan.
2. Being given food or drinks that do not align with their religious or philosophical beliefs (i.e. not fed halal or kosher when it is noted in their care plan).
3. How many complaints regarding food or drinks have been made across your local authority's care homes?
4. Please give details of each complaint made?
5. How was this complaint handled by the care home?
6. Give information on plans made by the care home to ensure these incidents do not happen in the future.
7. What measures are put in place to ensure ethical, religious or philosophical beliefs are being adhered to for residents in care facilities.

Submitted on 17/09/19.

Response:

Approved by Mark Longstaff

I am submitting a Freedom of Information Act Request.

Requesting information of reported incidents from 2014 to present of individuals in care homes:

1. Being given food or drinks that are not vegetarian or vegan when that individual is stated as vegetarian or vegan in the care plan.

This information is not held by the Authority.

2. Being given food or drinks that do not align with their religious or philosophical beliefs (i.e. not fed halal or kosher when it is noted in their care plan).

This information is not held by the Authority.

3. How many complaints regarding food or drinks have been made across your local authority's care homes?

North Tyneside does not have any Local Authority Care Homes.

4. Please give details of each complaint made?

N/A

5. How was this complaint handled by the care home?



N/A

6. Give information on plans made by the care home to ensure these incidents do not happen in the future.

N/A

7. What measures are put in place to ensure ethical, religious or philosophical beliefs are being adhered to for residents in care facilities.

Our quality monitoring processes check on an annual basis whether: 'The service is aware of and can meet the dietary needs of all individuals including personal preference or needs associated with religion, cultural, vegetarian/vegan or medical conditions e.g. Diabetes etc.'

Additionally our service specification states that: 'The Provider is required to offer meals that meet the Resident's physical need for an adequate, nutritious and varied choice taking full account of dietary and personal preferences. Menus will reflect the social and cultural importance of meals to each Resident. The provision of meals should take into account any specialist dietary requirements e.g. pureed or soft foods for specific Residents with input and advice from professionals including SALT and Nutritionists' and 'residents' reasonable dietary, religious, cultural and ethnic requirements or preferences are met'.