



Freedom of Information Request FOI1802

Request:

Where the council is responsible for On-Street and Off Street pay and display car parking (excluding Off-Street pay-on-foot and pay-on-exit car parks, permits, season tickets, PCN and other income) For the period 01/04/2018 to 31/03/2019, please could you tell me:

The total number of Off Street pay and display parking transactions/tickets sold (all payment methods) The total number of On Street pay and display parking transactions/tickets sold (all payment methods)

Total Off Street pay and display income (all payment methods) Total On Street pay and display income (all payment methods)

Total number of Off Street pay and display parking transactions/tickets sold via a pay by phone provider e.g. RingGo Total number of On Street pay and display parking transactions/tickets sold via a pay by phone provider e.g. RingGo

Total Off Street pay and display income processed via a pay by phone provider e.g RingGo Total On Street pay and display income processed via a pay by phone provider e.g RingGo

Total number of Off Street pay and display parking machines Total number of On Street pay and display parking machines

Do any of these parking machines have provision for credit/debit card processing via chip/pin and/or contactless payment?

Submitted on 07/10/19.

Response:

Where the council is responsible for On-Street and Off Street pay and display car parking (excluding Off-Street pay-on-foot and pay-on-exit car parks, permits, season tickets, PCN and other income) For the period 01/04/2018 to 31/03/2019, please could you tell me:

The total number of Off Street pay and display parking transactions/tickets sold (all payment methods)

The audit ticket provided by the cash payment pay and display machines only provides information on the cash taken between collection times, it does not provide details of the number of transactions purchased.

The total number of On Street pay and display parking transactions/tickets sold (all payment methods)

The audit ticket provided by the cash payment pay and display machines only provides information on the cash taken between collection times, it does not provide details of the number of transactions purchased.

Total Off Street pay and display income (all payment methods)

£835,597 was received in income from charged Off-Street parking in the financial year 2018/19.

Total On Street pay and display income (all payment methods)

£928,454 was received in income from charged On-Street parking in the financial year 2018/19.

Total number of Off Street pay and display parking transactions/tickets sold via a pay by phone provider e.g.



RingGo

There were 44,658 RingGo mobile phone payment transactions in charged Off Street parking facilities in the financial year 2018/19.

Total number of On Street pay and display parking transactions/tickers sold via a pay by phone provider e.g. RingGo

There were 46,935 RingGo mobile phone payment transactions in charged Off Street parking facilities in the financial year 2018/19.

Total Off Street pay and display income processed via a pay by phone provider e.g RingGo

£107,055.60 was generated through RingGo mobile phone payment transactions in charged Off Street parking facilities in the financial year 2018/19.

Total On Street pay and display income processed via a pay by phone provider e.g RingGo

£86,881.46 was generated through RingGo mobile phone payment transactions in charged On Street parking facilities in the financial year 2018/19.

Total number of Off Street pay and display parking machines

19 pay and display machines in Off-street locations

Total number of On Street pay and display parking machines

139 pay and display machines in On-street locations

Do any of these parking machines have provision for credit/debit card processing via chip/pin and/or contactless payment?

Yes, all of the charged Off-Street car parks along the Foreshore (with the exception of Spanish City Car Park, Whitley Bay which is due to be replaced in October 2019) are card payment only machines. These all offer the option of contactless payments