



Freedom of Information Request FOI1810

Request:

1. For each year from 2015/16 to 2018/19, please state:
 - a. how many adult care clients had accessed long term support for more than 12 months by the end of each year
 - b. of the annual figures for question 1a, how many had a formal review/reassessment of their care and support plan that year (note that this applies to those who had received long term support for more than 12 months, as per question 1a)
 - c. of the annual figures for question 1b, how many saw the value of their care package rise as a result of the review
 - d. of the annual figures for question 1b, how many saw the value of their care package fall as a result of the review
 - e. of the annual figures for question 1d, how many saw the value of their care package fall by more than £1,000 as a result of the review
 - f. of the annual figures for question 1d, how many saw the value of their care package fall by more than £5,000 as a result of the review Questions 1d-1f exclude cases where the care package was cut because the client had died or left the area. If the information for questions 1c to 1f cannot be sourced within the section 12 cost limit, please provide this information for 2018/19 only. If they still cannot be sourced within the section 12 cost limit, please exclude questions 1c to 1f and process the remainder of the request. Income
2. For each year from 2015/16 to 2018/19, please state:
 - a. the council's gross current expenditure on adult care services
 - b. the council's income from client contributions Carers
3. For each year from 2015/16 to 2018/19, please state:
 - a. the number of carers supported during each year
 - b. the number of carers each year who received each of the following types of support from the council: direct payment only; part direct payment; council-managed personal budget; council-commissioned support only; information/advice/universal services/signposting; no direct support
 - c. the number of carers each year who received respite or other forms of carer support delivered to the cared-for person If responding to question 3b would exceed the s12 cost limit, please exclude question 3b and respond to the remainder of this request. Respite
4. How many carers are currently supported by the council?
5. How many respite care beds are commissioned by the council for use by council-supported carers (whether currently occupied or not)?
6. Please provide any data the council holds on the occupancy rate of respite care beds - this may be restricted to council-commissioned beds, or include beds that may be purchased with direct payments/personal budgets. I would like the information sent by email. Please provide the information for questions 1-5 in the attached spreadsheet.

Submitted on 08/10/19.

Response:

Approved by Mark Longstaff

1. For each year from 2015/16 to 2018/19, please state:
 - a. how many adult care clients had accessed long term support for more than 12 months by the end of each year
 - b. of the annual figures for question 1a, how many had a formal review/reassessment of their care and support plan

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that year (note that this applies to those who had received long term support for more than 12 months, as per question 1a)

For questions 1a to 1b please see the [Adult Social Care Activity and Finance Report](#). NB: Data for 2015/16 is not held.

- c. of the annual figures for question 1b, how many saw the value of their care package rise as a result of the review
- d. of the annual figures for question 1b, how many saw the value of their care package fall as a result of the review

16/17 17/18 18/19

Question 1c Response 802 529 369

Question 1d Response 166 177 118

- e. of the annual figures for question 1d, how many saw the value of their care package fall by more than £1,000 as a result of the review
- f. of the annual figures for question 1d, how many saw the value of their care package fall by more than £5,000 as a result of the review

To provide the response to questions 1e and 1f would require manually examining each individual care plan for those identified in 1d (461 care plans). Therefore this information is refused under section 12 as exceeding the appropriate limit.

Questions 1d-1f exclude cases where the care package was cut because the client had died or left the area.

If the information for questions 1c to 1f cannot be sourced within the section 12 cost limit, please provide this information for 2018/19 only. If they still cannot be sourced within the section 12 cost limit, please exclude questions 1c to 1f and process the remainder of the request.

Income 2. For each year from 2015/16 to 2018/19, please state:

- a. the council's gross current expenditure on adult care services

2015/16 = **£99,193,453**
 2016/17 = **£119,867,302**
 2017/18 = **£118,063,475**
 2018/19 = **£130,111,826**

- b. the council's income from client contributions

2015/16 = **-£8,962,520**
 2016/17 = **-£9,909,295**
 2017/18 = **-£9,975,038**
 2018/19 = **-£10,915,347**

Carers

3. For each year from 2015/16 to 2018/19, please state:

- a. the number of carers supported during each year
- b. the number of carers each year who received each of the following types of support from the council: direct payment only; part direct payment; council-managed personal budget; council-commissioned support only; information/advice/universal services/signposting; no direct support
- c. the number of carers each year who received respite or other forms of carer support delivered to the cared-for person If responding to question 3b would exceed the s12 cost limit, please exclude question 3b and respond to the remainder of this request. Respite



For questions 3a to 3c please see the [Adult Social Care Activity and Finance Report](#). NB: Data for 2015/16 is not held.

In addition to the information contained in the Short and Long Term (SALT) returns above; North Tyneside Council commissions North Tyneside Carers Centre (NTCC) to deliver a range of support services; this support includes information, advice and guidance and 1-1 support; and carers surgeries.

The number of carers registered with NTCC are as follows:

- 2015 - 2016: 3520
- 2016 - 2017: 3823
- 2017 - 2018: 3817
- 2018 - 2019: 2366 (NB: Numbers decreased following the introduction of GDPR and a data clean up)

NB: There may be duplication in the numbers recorded by NTCC and the data provided in the SALT returns.

4. How many carers are currently supported by the council?

219 carers are currently being supported by NTC. In addition, the carers registered and noted above are being supported by North Tyneside Carers Centre in a range of ways. NB: There may be duplication in the numbers recorded by NTCC and the data currently held by NTC.

Carers can also access a range of support and activities provided by the carers centre (although all are not directly commissioned) which includes training, social activities, peer support, one to one support and counselling.

5. How many respite care beds are commissioned by the council for use by council-supported carers (whether currently occupied or not)?

The Authority commissions six dedicated respite beds for adults with a learning disability. All other respite is spot purchased from a range of providers and subject to choice and availability.

6. Please provide any data the council holds on the occupancy rate of respite care beds - this may be restricted to council-commissioned beds, or include beds that may be purchased with direct payments/personal budgets.

The occupancy rate of the commissioned respite beds between 19th Aug 2019 and 15th Sep 2019 was 76.8%.

I would like the information sent by email. Please provide the information for questions 1-5 in the attached spreadsheet.