



North Tyneside Council

## Freedom of Information Request FOI1952

### Request:

Good evening,

Please answer the following with consideration to the Freedom of Information Act 2000.

The total amount of money overpaid (as a result of the parking machines/meters not being configured to return change) into car parking meters in North Tyneside, in 2015, 2016, 2017, 2018 and 2019 to date.

I would prefer to receive your response electronically to [kieran.murray@reachplc.com](mailto:kieran.murray@reachplc.com) Kind regards, Kieran Murray

Submitted on 10/11/19.

### Response:

Information not held. The Pay and Display machines only provide data relating to the total cash taken by the machine between collection periods i.e. the times that the cash box is removed from the machine. There is no way of determining how much of the cash collected relates to over-payments.