



North Tyneside Council

Freedom of Information Request FOI2040

Request:

1. Does the organisation have a corporate citizen facing self-service customer portal? (Yes or No. If yes, please provide:
2. The name of the company that provides the associated solution?
3. The start and end date of the contract?
4. The annual contract value?
5. The post title, name, job title and email address of the person within the organisation responsible for overseeing the solution?
6. If you do not currently have a corporate citizen facing self-service customer portal, is this something your organisation is currently considering?

Submitted on 03/12/19.

Response:

1. Does the organisation have a corporate citizen facing self-service customer portal? (Yes or No. If yes, please provide:

No

2. The name of the company that provides the associated solution?

N/A

3. The start and end date of the contract?

N/A

4. The annual contract value?

N/A

5. The post title, name, job title and email address of the person within the organisation responsible for overseeing the solution?

N/A

6. If you do not currently have a corporate citizen facing self-service customer portal, is this something your organisation is currently considering?

No