



Freedom of Information Request FOI2132

Request:

I would be grateful if you could provide the following information under the Freedom of Information Act 2000 in electronic format:

1. In the financial years 2015/16, 2016/17, 2017/18 and 2018/19 for people aged 65 and over in your area, please provide the average (arithmetic mean) time in days between the request for a social care needs assessment and the needs assessment being completed, as well as the longest and shortest wait experienced by any individual in the table below.

Longest wait (days) Shortest wait (days) Arithmetic mean wait (days) 2015/16 2016/17 2017/18 2018/19

2. For the requests for care and support from new clients in the financial years 2015/16, 2016/17, 2017/18 and 2018/19, and for the people aged over 65 in your area, please provide the average (arithmetic mean) time in days between the social care needs assessment and the commencement of a planned care package (we refer to a planned care package as formal care services, not universal services or signposting), as well as the longest and shortest wait experienced by any individual in the table below:

Longest wait (days) Shortest wait (days) Arithmetic mean wait (days) 2015/16 2016/17 2017/18 2018/19

3. For the longest wait in days, as referenced in questions 1 & 2, please provide what reasons were recorded for these delays in providing a social care needs assessment and/or social care support?
4. If you do not capture data in relation to questions 1 & 2, please state your policy on how the local authority monitors and ensures reasonable time between assessment as eligible for social care support and receipt of a corresponding care package.
5. Please provide the percentage of adults over 65 receiving long-term care and support, who received a planned review within the timeframe set by the council's care and support plan review policy in 2015/16, 2016/17, 2017/18, 2018/19 in the table below?

Percentage of adults who received a planned review within council set timeframe 2015/16 2016/17 2017/18 2018/19

6. According to the council's policy, how often should people receiving long term care and support receive a planned review of their care and support plan?

Submitted on 06/01/20.

Response:

To comply with this request would require a manual check of 29, 117 Requests, ,Therefore this request is refused under s12 (1) Freedom of Information Act 2000, since the cost of complying would exceed the appropriate limit set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004.

In assessing the cost of complying, the costs attributable to officer time involved in complying have been taken into account. Such costs are limited to £450.00 under the Regulations, which equates to eighteen hours of officer time.