



Reference: FOI2765

*Request:*

Under the Freedom of Information Act 2000, I seek the information outlined in the bullet points below. Please could you provide in spreadsheet format (Excel/Google Sheet/CSV) with the data broken down by month for every month from January 2019 to June 2020:

- How many Parking Penalty Charge Notices (PCNs) have been issued in your council area?

Please see the attached table

- How many of these PCNs were paid?

This information cannot be provided as to produce this would exceed the appropriate limit set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. Therefore, this part of the request is refused under s12 (1) Freedom of Information Act 2000. In assessing the cost of complying, the costs attributable to officer time involved in complying have been taken into account. Such costs are limited to £450.00 under the Regulations, which equates to eighteen hours of officer time.

The attached table shows the number of penalty charge notices issued in that month that are closed or have been paid in full as of 10 August 2020. The notice processing software system does not include a report that breaks the data down into closed cases following payment only. This level of detail could only be obtained by reviewing each of the 10,000+ individual case folders to determine whether it was closed following payment or whether it was closed following consideration of an appeal.

- How many of these PCNs were not paid?

The attached table shows the number of cases issued in that month that remain unpaid as of 10 August 2020

- How much money did your council collect from paid PCNs?

The income detailed in the attached table is the total income received by the Authority from bus lane and parking penalty charge notices during that month and includes payments for penalty charge notices issued prior to this month. It is not possible to breakdown the income received between parking and bus lane penalty charge notices or to identify the income received that is only related to penalty charge notices issued in the period January 2019 – June 2020. Again, this level of detail could only be obtained by reviewing each individual case folder within the



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notice processing software to determine the individual value of the payment at the stage the case was closed.

This level of detailed analysis cannot be undertaken in the timescale permitted under the Freedom of Information legislation. Therefore, this part of the request is refused under s12 (1) Freedom of Information Act 2000. In assessing the cost of complying, the costs attributable to officer time involved in complying have been taken into account. Such costs are limited to £450.00 under the Regulations, which equates to eighteen hours of officer time.

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