



Reference: FOI2908

Request:

I am writing to you under the Freedom of Information Act 2000 to respectfully request the following information regarding your current contractual and supply chain arrangements for the following categories, where applicable:

- * Provision of online payment acceptance – e.g. to make payments for bins, fines etc
- * Provision of point of sale card/EPOS machines – e.g. as found in leisure centres, shops etc
- * Provision of MOTO (Mail Order and Telephone Order) payment acceptance
- * Merchant Acquirer services
- * Payment Gateway Services

I would greatly appreciate you providing me information on:

- * Current supplier/s names
- * Scope of current Contract
- * Contract Start Date
- * Contract End Date
- * Any Contract extension option details
- * Approximate timescales for next sourcing/tender exercise
- * How the contract was originally awarded, to include any weighting criteria applied
- * Annual Value of the Contract
- * Annual transaction volume through contract, where known

Response:

Provision of online payment acceptance – e.g. to make payments for bins, fines etc
Information not held. This service is delivered by our long-term Strategic Partnership arrangement with Engie UK.

Provision of point of sale card/EPOS machines – e.g. as found in leisure centres, shops etc
Information not held. This service is delivered by our long-term Strategic Partnership arrangement with Engie UK.

Provision of MOTO (Mail Order and Telephone Order) payment acceptance
Information not held. This service is delivered by our long-term Strategic Partnership arrangement with Engie UK.

Merchant Acquirer services
Current supplier/s names - **Global Payments**
Scope of current Contract - **Provide Merchant Acquiring services for various locations in North Tyneside**

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North Tyneside Council

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Contract Start Date - **01/12/2018**

Contract End Date - **28/02/2021**

Any Contract extension option details - **No extension available**

Approximate timescales for next sourcing/tender exercise - **Currently carrying out a desktop evaluation under the CCS framework RM6118 Payment Acceptance**

How the contract was originally awarded, to include any weighting criteria applied - **Mini Competition carried out under the Merchant Acquiring CCS Framework RM3702 criteria used was 70% Quality 30% Price**

Annual Value of the Contract - **£88k**

Annual transaction volume through contract, where known - **Total number of transactons for 2019-20 = 1,292,117**

Payment Gateway Services

Information not held. This service is delivered by our long-term Strategic Partnership arrangement with Engie UK.

The Council outsourced several of its central “back-office” services to Engie under a long-term contract that commenced on 1st November 2012. The arrangement will last until 2022 but may be extended until 2027. As such this service is provided for the Council by Engie, which is a private company and as such is exempt from the provisions of the Freedom of Information Act. The information requested is not the Council’s information and is therefore not held.

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Date: 30/10/20

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