



Reference: FOI3025

Request:

* Please may you supply a copy of the Council's latest Digital Strategy.

* When was the Digital Strategy approved? **20/01/2019**

* When is the Digital Strategy due to be refreshed? **2024**

* Which member of the board is responsible for ICT? **Cllr Bruce Pickard and Senior Leadership Officer Janice Gillespie**

* Please provide an organisation chart for the Council's ICT department.

The information requested is not held by the Authority, as it outsourced a number of its central "back-office" services to ENGIE under a long-term contract that commenced on 1st November 2012. The arrangement will last until 2022 but may be extended until 2027. As such this service is provided for the Council by ENGIE as part of a much larger ICT contract with a contract value of £4.656m per annum. Engie is a private company and as such is exempt from the provisions of the Freedom of Information Act.

* Does the Council outsource some or all of its ICT services to an external provider? If so, please provide details of provider(s) and contract dates.

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* Is the council looking to migrate any of its ICT services to the cloud in the next 2 years? If so, please provide details of these services.

Yes, all hosting options with an architectural preference to cloud are being assessed for all services as each service approaches renewal.

* Is the council considering its options for outsourcing / insourcing its ICT services in the next 3 years? **Yes**

* Does the Council have any plans to review its operating model for ICT services within the next 2 years? **Yes, the operating model is currently under review**

* Does the Council use external consultancy to support ICT initiatives and if so, how are they appointed? **Yes, through ENGIE, the outsourced ICT provider**

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