



Reference: FOI3228

**Request:**

Q1. Thinking about the entirety of 2020, how many times did you receive a complaint or liability claim against your council? Please think about all claims from both businesses and the public. If figures are not available for 2020, please provide those for the nearest 12-month period

**233**

Q2. Thinking about the past five years, how many times did you receive a complaint or liability claim against your council? Please think about all claims from both businesses and the public.

**1311**

Q3. What was the financial value paid out by your council to settle these claims during the entirety of 2020 and over the past five years? Please supply two figures. If figures are not available for 2020, please provide those for the nearest 12-month period

**£21,114.01 - 2020**

**£604,958.08 - 5 years**

Q4. Please provide the top five most common claims being filed against your council during 2020, or the relevant equivalent 12-month time period

**Highways Pedestrian 78**

**Damage to Property (DTP) Council House 60**

**Highway Vehicle Damage 28**

**Tree damage 15**

**Personal Injury other 10**

Q5. How much council time was spent dealing with liability claims and related legal proceedings in 2020? Again, if figures are not available for 2020, please provide those for the nearest 12-month period.

**2 X FTE .**

Q6. In an average 12-month period, what percentage of claims do you settle and to what value? E.g. X% at a value of £XXM.



North Tyneside Council

Reference: FOI3228

**Can't answer this as the old claims don't have that information transferred. Of the claims in 2020 that have had liability assessed we have admitted or partially admitted on 29% of them.**

**The settlements can be months or years afterwards so can't give those figures yet.**

Q7. In an average 12-month period, how much did the council spend on legal fees defending these claims?

**Information not available.**

The information supplied to you is owned by the council unless otherwise stated and may be protected by copyright. You are free to use it for your own purposes, including any non-commercial research or for the purposes of news reporting. Any other re-use of a commercial nature will require the permission of the Council. Further enquiries in this respect should be directed to Head of Law and Governance, North Tyneside Council, Quadrant The Silver Link North, Cobalt Business Park, North Tyneside, NE27 0BY

Date: 25/01/21

Page 2 of 2