

Reference: FOI3352

Request:

Contract 1

1. Current Lines/Voice Services (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract.

BT

2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

November 2023

3. Fixed Line- Contract Duration- the number of years the contract is for each provider

3

4. Type of Lines- Please can you split the type of lines per each supplier? PSTN, Analogue, SIP

SIP

- 5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines
- 2 SIP trunks

Contract 2

- 6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why? BT
- 7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

November 2023

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8. Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable.

N/A 'all you can eat contract'

9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.

3

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

approx. 3000

Contract 3

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?

Aspire

12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

5Gb pipe March 2022 1Gb pipe Oct 2021

13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

5Gb pipe £35958 1Gb pipe £14443

Contract 4

14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?

Aspire

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15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

May 2021, rolling contract

16. Contract Description: Please can you provide me with a brief description of the contract

Provision of leased lines (mix of 100Mb, 1Gb and 10Gb) to provide WAN links throughout the borough

17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.

120

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

£160,000

19. For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.

competitive tender

20. Internal Contact: please can you send me their full contact details including contact number and email and job title for all the contracts above.

Procurement Team Procurement@northtyneside.gov.uk

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