



Reference: FOI3445

Request:

1. Does the Council offer Reablement services?

****Yes****

2. Is the service delivered in house or by external/outsourced supplier/s?

****In house****

3. If external/outsourced please name the supplier(s)?

****NA****

4. How many service users per year go through the reablement service?

****January 20-21 = 1594****

5. What is the average time a service user spends in the reablement service?

****17 days****

6. What is the annual spend on reablement?

**** £2,828,126 - this is the gross budget for 2020/21, including council support service recharges, applicable to the FTE's response to Q7 below ****

7. How many FTE staff work on the reablement service?

****68.05 WTE staff***

8. Is your reablement contract a standalone service or is it combined with a wider Home Care / Domiciliary Care contract/ service?

****Stand alone in house service****

9. When does the current reablement contract end?

****NA****



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10. What KPIs (Key performance Indicators) are used for the service/ the service is measured against?

****Assessment tool EQ5 tool, completed with each individual, customer surveys, length of involvement, number of clients in the service, outcome of service if long term package required or no package of care required****

11. What is the performance against these KPIs over the past 12 months?

****Information not yet finalised, therefore not held****

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Page 2 of 2