North Tyneside Council

Reference: FOI4092

Request:

The following questions are related to enforcement activities against the private rented sector (PRS) in the local authority. Please provide the answer to each question for 2018/19, 2019/20, 2020/21.

1. The number of complaints received per year by tenants relating to private rented sector housing.

2018/2019 - 185

2019/2020 - 232

2020/2021 - 191

2. The number of complaints received per year by tenants relating to social housing

Unable to identify for registered social landlords as code used does not identify. However, all NTC social housing complaints would be referred to the North Tyneside Homes team.

3. The number of Housing, Health and Safety Rating System (HHSRS) inspections carried out per year

2018/2019 - 8

2019/2020 - 3

2020/2021 - 3

4. The total number of formal enforcement notices served: Hazard Awareness Notices served on private rented sector (PRS) properties.

2018/2019 - 1

2019/2020 - 0

2020/2021 - 0

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5. How many improvement notices have been served in relation to Category 1 and/or Category 2 hazards on PRS properties. If possible, please list the total number of Improvement Notices served exclusively because of category 1 hazards.

2018/2019 - Cat 1 - 1 Cat 2 - 3

2019/2020 - Cat 1 - 0 Cat 2 - 0

2020/2021 - Cat 1 - 3 Cat 2 - 0

6. The total number of formal enforcement notices served: Overcrowding Notice (Housing Act 2004 Part 2) on properties in the PRS.

2018/2019 - 0

2019/2020 - 0

2020/2021 - 0

7. The total number of formal enforcement notices served: Prohibition Orders served on PRS properties

2018/2019 - 1

2019/2020 - 1

2020/2021-0

8. The total number of formal enforcement notices served: Emergency Remedial Action on PRS properties

2018/2019 - 0

2019/2020 - 1

2020/2021 - 0

9. The total number of prosecutions (excluding Civil Penalties) commenced on the above formal notices for each year.

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2018/2019 - 0

2019/2020 - 0

2020/2021 - 0

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