

Reference: RFI 1803071

Request:

I wish to make to make the following Freedom of Information Request.

In respect of non-residential services, please provide the following information:

1. How many new Fairer Charging applications have you received in the last 12 months?
This would require a manual check of all applications, approx 1,000 files, taking over 18 hours.
2. What has been the average on-going monthly caseload over the last 12 months?
2953
3. What is the percentage of clients who make a contribution towards their care costs?
68.87%
4. What is average weekly contribution by clients towards their care costs?
£104.40
5. Which software solution(s) do you use for the processing of Fairer Charging applications?
Liquid Logic and Controcc
6. Which service area is responsible for processing Fairer Charging applications / reviews?
Adult Social Care
7. Do you routinely review client income details on an annual basis?
Yes
8. Do you routinely review Disability Related expenditure on an annual basis?
Yes
9. Are annual increases in client welfare benefit entitlements updated manually or automatically?
Manually

This refers to applications for Community Based Care which undergo a financial assessment of ability to pay.