

Reference: RFI 1803071

Request:

I wish to make to make the following Freedom of Information Request.

In respect of non-residential services, please provide the following information:

- 1. How many new Fairer Charging applications have you received in the last 12 months? This would require a manual check of all applications, approx 1,000 files, taking over 18 hours
- 2. What has been the average on-going monthly caseload over the last 12 months? 2953
- 3. What is the percentage of clients who make a contribution towards their care costs? 68.87%
- 4. What is average weekly contribution by clients towards their care costs? £104.40
- 5. Which software solution(s) do you use for the processing of Fairer Charging applications?
 Liquid Logic and Controcc
- 6. Which service area is responsible for processing Fairer Charging applications / reviews? Adult Social Care
- Do you routinely review client income details on an annual basis?Yes
- 8. Do you routinely review Disability Related expenditure on an annual basis? Yes
- Are annual increases in client welfare benefit entitlements updated manually or automatically?
 Manually

This refers to applications for Community Based Care which undergo a financial assessment of ability to pay.

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