

Request:

I am writing to make an open Government request for the information to which I am entitled under the Freedom of Information Act 2000.

Please respond to the following questions:

1. Has the local authority increased service user contribution rates for domiciliary care visits for the financial years; 2017/2018, 2016/2017 or 2015/2016 above inflation (please provide information for each year respectively)? If so, how much have they increased by (per hour)?

Service user contributions are assessed on an individual's circumstances.

2. Has the local authority introduced /increased social care service user charges for transport for any of the following for the financial years; 2017/2018, 2016/2017 or 2015/2016 (please provide information for each financial year respectively)? If so, how much is the charge/increase?
 - For transport to medical appointments
 - To/from a day centre
 - To/from respite facility
 - To access facilities in the community which are included in a person's care plan
 - To get to work (where a person receives support in their care plan from a care worker)

No

3. Has the local authority introduced/increased an upfront arrangement care charge for self-funders for the years; 2017/2018, 2016/2017 or 2015/2016 (please provide information for each financial year respectively)? If so, how much are they/how much have they increased by?

North Tyneside Council introduced an upfront arrangement fee on 09.01.17 for self funders with community based services. This is for new customers only.

4. Has the local authority introduced/increased an on-going charge for arrangements with self-funders for the financial years; 2017/2018, 2016/2017 or 2015/2016 (please provide information for each financial year respectively)? If so, how much are they/how much have they increased by?

The upfront arrangement fee is charged on an annual basis.



Reference: RFI 1803091

5. Have you introduced a set/assumptive rate for Disability Related Expenditure for the financial year 2017/2018, or in the two previous financial years (please provide information for each year respectively)? If so, please clarify what this rate is.

No

6. Do you include the higher rate of PIP in charging for the financial years; 2017/2018, 2016/2017 or 2015/2016 (please provide information for each year respectively)? If so, is this a new inclusion?

No

7. Have you introduced/increased charges for respite/breaks for care users for the financial years; 2017/2018, 2016/2017 or 2015/2016 (please provide information for each year respectively)? If so how much is this charge/increase (in %)?

No

8. Have you introduced/increased charges for any of the following during the financial years: 2017/2018, 2016/2017, or 2015/2016 (please provide information for each financial year respectively)?

- Laundry service
- Cleaning service
- Gardening services
- Handyman services
- Telecare
- Food shopping
- Meals on wheels

No

Are you aware of any restrictions on care users as being able to access the 12-week property disregard for residential care as result of local authority policy changes?

No