



Reference: EIR-792

**Request:**

How many complaints has the council received about noise pollution, and what measures have been taken to address these complaints?

Time Period: 01/01/2022 – 31/12/2022.

**Response:**

The Authority's Environmental Health department received 866 noise complaints during 01/01/2022 – 31/12/2022.

Measures taken to resolve these complaints were:

- Warning letter to subject and/or visit to witness
- Diary sheets to complainant to log instances of the frequency, duration and extent of the noise
- Noise monitoring offered to obtain evidence of the noise levels

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