

Reference: FOI-1697

Request:

Please can you provide me with the following information held by your council regarding Disabled Facilities Grants.

1. The Head/Manager responsible for Disabled Facilities Grants, their contact details including telephone number and email address.
2. Details of your current software that you use to manage customers applications, e.g. NEC, Idox, Civica, etc. including contract cost, duration of the contract and its expiry date.

Disabled Facilities Grants help disabled people towards the cost of making changes to their home so they can continue to live there.

Response:

1. Mick Gurkin, Adaptations Co-Ordinator, Tel No. 07855852146, Email. mick.gurkin@northtyneside.gov.uk

Providing you with these contact details does not permit you to use this information for direct marketing purposes.

I would advise you that if you wish to use the information we have provided to target individuals with direct marketing materials such as email, you need to be mindful of your obligations under the Privacy and Electronic Communications (EC Directive) Regulations 2003. I therefore strongly advise you to obtain the explicit permission of the staff member(s) before sending an unsolicited email.

The information supplied to you is owned by the council unless otherwise stated and may be protected by copyright. You are free to use it for your own purposes, including any non-commercial research or for the purposes of news reporting. Any other re-use of a commercial nature will require the permission of the Council. Further enquiries in this respect should be directed to Head of Information Governance, North Tyneside Council, Quadrant The Silver Link North, Cobalt Business Park, North Tyneside, NE27 0BY



Reference: FOI-1697

Organisations can only send unsolicited marketing by electronic mail where the individual has specifically requested it, i.e. they have opted in. You also need to be mindful that if you sell, give or share any information we have provided in response to your request to third parties, this could constitute a breach of the Data Protection Act 2018.

2. The Authority uses Idox (Uniform and DMS). This is currently a 3-year term license from 1st April 2022 until 31st March 2025 for uniform and associated software. This is with a two-year option to extend.

The total annual payment for the Authority to IDOX for Uniform software and maintenance for 2023/24 is £88,901.28 + VAT.

The information supplied to you is owned by the council unless otherwise stated and may be protected by copyright. You are free to use it for your own purposes, including any non-commercial research or for the purposes of news reporting. Any other re-use of a commercial nature will require the permission of the Council. Further enquiries in this respect should be directed to Head of Information Governance, North Tyneside Council, Quadrant The Silver Link North, Cobalt Business Park, North Tyneside, NE27 0BY