

Reference: FOI-1771

Request:

SINCE PARKING PAYMENT APPS WERE INTRODUCED BY NTC:

1. How many challenges have been made to PCNs where driver claimed having paid on a parking app?
2. What % of all challenges involve a driver saying the paid on a parking app but still got a PCN?
3. What % of such challenges succeeded?
4. How long does it take for payment made by app to register with NTC and be available to traffic wardens?

Response:

1. No information held as there is no reports available to collect this information.
2. No information held as there is no reports available to collect this information.
3. Not applicable.
4. This information is instant and is available to Civil Enforcement Officers on their handheld computers.

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