

Reference: FOI-1798

Request:

I am writing request the following information.

1. Do you have a Policy/procedure that covers the use of WhatsApp within the Council? This can be either as a standalone policy/procedure or as part of a larger policy/procedure. If yes please could you provide the most recent copy.
2. If you do not have any policy/procedures please could you let me know if you allow the use of WhatsApp on Corporate devices?
3. If you have answered no to the above and yes to answer 2, please let me know if you have any plans on introducing a policy/procedure to cover the use.

Response:

1. The Authority does not have a policy/procedure that specifically covers the use of WhatsApp either as a standalone or part of another policy.
2. Yes
3. There are no plans to introduce a policy/procedure to cover the use of WhatsApp as the general Acceptable Use Policy and Information Security Policy is broad enough to not require us to have specific guidance for any individual application.

The information supplied to you is owned by the council unless otherwise stated and may be protected by copyright. You are free to use it for your own purposes, including any non-commercial research or for the purposes of news reporting. Any other re-use of a commercial nature will require the permission of the Council. Further enquiries in this respect should be directed to Head of Information Governance, North Tyneside Council, Quadrant The Silver Link North, Cobalt Business Park, North Tyneside, NE27 0BY