

Reference: FOI-312

Request:

- 1. In the last financial year 2021/22 how many incidents did your authority record where qualified social workers were physically assaulted by members of the public while carrying out council duties? Please give a brief description of the circumstances of each incident and the injuries sustained ensuring you give the sex of the social worker who was assaulted.
- 2. How many working days were lost to the council because social workers were off sick with injuries that had been sustained in the attacks referenced on Question 1?
- 3. How many places have been provided on training courses for social workers at your authority in the last financial year 2021/22 which are aimed at giving them either:
 - i. self-defence training, or
 - ii. methods and technics to defuse potentially violent situations?
- 4. In the combined total of the last five financial years, please state the amount of compensation that has been paid to your social workers as damages for injuries sustained in their work as a result of an assault? Please note that I am after payments made in the last five financial years regardless of when the claim was lodged or when the assault took place.
- 5. In the combined total of the last five financial years, please state how many claims for compensation you have received from social workers claiming damages for injuries sustained as a result of an assault while working for your authority. NOTE: This should include all claims received including those that are still in progress or were rejected, as well as those that were settled.

Response:

- 1. 0 (zero)
- 2. 0 (zero)
- 3. 17 in the last 12 months.

In addition, between 1st April 2021 and 31 March 2022, there were 15 Lone Working & Personal Safety sessions provided, each holding a maximum of 15 delegates, and three Bespoke Lunchtime Sessions holding a maximum of 30 delegates. This equates to a total of 315 places that were open and available for qualified Social Workers to attend during that time period, plus an unlimited number of e-learning places.

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- 4. As the Authority have had no claims for social workers being assaulted, zero compensation has been paid
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