

Reference: FOI-728

Request:

I am writing on behalf of a registered charity dedicated to supporting elderly people in our local community. We are seeking information under the Freedom of Information Act 2000 to enhance our understanding of the services available to older residents within your council's jurisdiction.

We kindly request information on the contracts your council currently commissions for the following services:

For each service, please provide the following information:

- a. Name of the service provider
- b. The estimated expiry date/ month for the current contract

We understand that under the Freedom of Information Act 2000, we should receive a response to our request within 20 working days. If any part of our request is unclear, please do not hesitate to contact us for clarification.

We appreciate your assistance in providing this information, which will help us better support the elderly population in our community.

Dementia Support

The Authority has 2 specific contracts for people with dementia and their families.

Everyday Care and Support hold the contract for Extra Care Scheme for those with Dementia or Cognitive Impairment and the current contract is in place until 31 March 2024.

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Age UK North Tyneside provide a Dementia Co-ordinator Service. The Authority makes a contribution towards the running of this service and the current arrangements are in place until 31 March 2024.

Hospital Discharge

The Authority currently has 3 contracts that facilitate hospital discharge. One care home contract is with Four Seasons Health Care and 2 Extra Care contracts with Everyday Care & Support. These were all pilot schemes and all 3 contracts expired on 31 March 2023. The arrangements for 2023/24 are currently under review.

Social Prescribing

The Authority has a Social Prescribing service delivered by First Contact Clinical. The Current contract is due to end on 31 May 2023 after which the Authority will no longer have a contract for this service.

Information and Advice Services

Age UK North Tyneside provide an Information and Advice Service for older North Tyneside Residents. The current arrangements are in place until 31 March 2024

Advocacy

Independent Advocacy North East provide an Advocacy Service for North Tyneside Residents. The current arrangements are in place until 31 January 2024

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Carers Support

North Tyneside Carers Centre provides a Carers Support Service for all North Tyneside residents. The current arrangements are in place until 31 March 2024

End of Life Care

The Authority does not commission this service.

Community Champions / Wellbeing Coordinators

The Authority does not commission this service.

Elderly Day Centre

The Authority has a framework arrangement of providers who provide Day Services for Older People.

The current Framework is due to end on 30 June 2025 with 2 x 12 month options to extend. The providers, who are currently on the framework, are Everyday Care and Support, St Anthony of Padua Community Association and Tynemouth Village Residents Association

Befriending

Age UK North Tyneside provide a Befriending Service for North Tyneside residents. The current arrangements are in place until 31 March 2024

Footcare/toenail cutting

The Authority does not commission this service.

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Non-Emergency Patient Transport

The Authority does not commission this service.

Bereavement Support

The Authority does not commission this service.

Digital Inclusion

The Authority does not commission this service.

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