



Reference: FOI-80

Request:

I would be most grateful if you would provide me, under the Freedom of Information Act, the following information regarding your facilities management approach:

1. If any, which software solution(s) are used to manage your corporate property/assets, ownerships and occupations, lease agreements and facilities management (CAFM), and who are your current provider(s)?
2. What is the start date and duration of the contract(s)?
3. Is there an extension clause in the contract(s) and, if so, the duration of the extension?
4. Has a decision been made yet on whether the contract(s) will be extended or renewed?
5. What is the annual value of the contract(s)?
6. What is the total contract value of each contract?
7. How was the contract(s) procured, e.g., framework/tender?
8. Who is the senior officer responsible for these systems?

Response:

1. Civica Keystone
MRI Accuserv
IDOX Uniform Estates
2. Keystone: 31/03/2023
Accuserve: 31/07/2023
3. Please see response to question 4.
4. The Authority went out to procurement in 2022 for a single solution for Housing and Asset Management, and that contract has been awarded. Contracts will not be extended beyond the full implementation of the new solution.
5. Keystone: £17154
Accuserve: £91843
Uniform: £82316

The information supplied to you is owned by the council unless otherwise stated and may be protected by copyright. You are free to use it for your own purposes, including any non-commercial research or for the purposes of news reporting. Any other re-use of a commercial nature will require the permission of the Council. Further enquiries in this respect should be directed to Head of Law and Governance, North Tyneside Council, Quadrant The Silver Link North, Cobalt Business Park, North Tyneside, NE27 0BY



North Tyneside Council

Reference: FOI-80

6. This is the same as the annual value provided in question 5.
7. Framework
8. Chief Information Officer

The information supplied to you is owned by the council unless otherwise stated and may be protected by copyright. You are free to use it for your own purposes, including any non-commercial research or for the purposes of news reporting. Any other re-use of a commercial nature will require the permission of the Council. Further enquiries in this respect should be directed to Head of Law and Governance, North Tyneside Council, Quadrant The Silver Link North, Cobalt Business Park, North Tyneside, NE27 0BY

Date: 27/02/2023

Page 2 of 2