

**Request:**

1. How many deferred payment agreements do you currently (as at 25 June 2018) have in place?

52

2. In 2017, how many people contacted you for information on how to pay for care?

Contacts recorded within social care system are not specific to support with payment. Contacts recorded relating to advise/information, request for support, request for assessment etc. Not able to identify from the system a specific contact for payment support.

3. In 2017, how many peoples long term care did you - as the local council - pay for:  
In full  
Partially

Clients receiving long term care services during financial year 2017/18, based on long term community and residential, nursing based services. Transfer to new system to record financial assessments results in not all financial assessment activity for 2017-18 reportable as some of the records are held as paper files and not yet updated onto the new system.

Financial assessment activity based on those clients financially assessed, those full cost, actually have a nil charge on assessment, those partially funded have been financially assessed as paying a contribution to services.

where recorded the following information has been extracted.

- In full

419 peoples

This relates to clients who have been financially assessed as a nil charge, in community based services. This does not included clients in residential or nursing setting as these clients always incur a charge.

- Partially

2,780 peoples



North Tyneside Council

Reference: FOI0076

618 peoples financial assessment not completed or recorded as paper based which would require a trawl of records manually.

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Date: 24/07/2018

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