Reference: FOI0114



Request:

1. Network Provider(s) - Please provide me with the network provider name e.g. EE, Telefonica, Vodafone, Three

Aspire, BT

2. Annual Average Spend- Can you please provide me with the average annual spend over the 3 years. If this is a new contract can you please provide the estimated annual spend.

The Council outsourced a number of its central "back-office" services to Engie under a long term contract that commenced on 1st November 2012. The arrangement will last until 2022 but may be extended until 2027. As such this service is provided for the Council by Engie as part of a much larger ICT contract with a contract value of £4.656m per annum. Engie is a private company and as such is exempt from the provisions of the Freedom of Information Act. The information requested is not the Council's information.

3. Number of Connections- Number of connections for each network provider. Please split the connection into the following, Voice Only, Voice and Data and Data. Please provide me with a figure for each one including if the organisation doesn't have any.

Data: (via Aspire) Virgin 1 BT 1

Voice BT 180 Featurenet 1000 moving to 100 SIP

4. Duration of the contract- please state if the contract also includes contract extensions for each provider.

Data 5 years Voice 3 years

5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement.

Data: Feb 2017 Voice: March 2018

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6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling please state.

Data: April 2022 Voice: March 2021

7. Contract Review Date- Please can you provide me with a date on when the organisation plans to review this contract.

Data September 2021 Voice September 2020

8. The person within the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me their actual job title.

Category manager, Procurement team Procurement@northtyneside.gov.uk

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