Request:

I would like to ask the following questions under the Freedom Of Information act 2000. Care has been taken to ensure the questions do not compromise IT security but if you believe the information is exempt from the Freedom Of Information Act 2000, please provide the considerations from the relevant public interest test.

1. In which months of the year do you generally receive the penetration testing requirement of the annual IT Health Check (ITHC)?

We have no specific months of the year.

2. In which months of the year do you procure the penetration testing services for the ITHC?

3. For you last ITHC, how many days were required by the provider to complete the ITHC. Where possible, please break it down by onsite 5 , external 10 and reporting days 10 ?

4. Did you purchase external services to assist with your ITHC remediation actions? No

5. Did you require further penetration testing after your PSN code of compliance submission (due to ITHC failure or major infrastructure changes)? No

6. How was your last ITHC contract awarded, i.e. framework, quotes or public tender?

7. How many virtual servers do you have on premise?

8. Do you have any managed security services?

The Council outsourced a number of its central "back-office" services to Engie under a long term contract that commenced on 1st November 2012. The arrangement will last until 2022 but may be extended until 2027. As such this service is provided for the Council by Engie as part of a much larger ICT contract with a contract value of £4.656m per annum. Engie is a private company and as such is exempt from the provisions of the Freedom of Information Act. The information requested is not the Council's information.

9. Do you have any other compliance, i.e ISO27001 or N3 ?

ENGIE's IT service provision has ISO27001 compliance and North Tyneside Council has a N3 connection

10. Do you have any security infrastructure projects in the next 12 months?

11. What is your IT security training budget?

12. Do you purchase any security infrastructure training for IT staff and / or red team security training?

13. Who is responsible for managing security infrastructure? Please provide their contact details

14. Who is responsible for procuring security infrastructure? Please provide their contact details

15. Who is responsible for procuring ITHC services? Please provide their contact details

16. Who is responsible for procuring training for IT staff?

17. What is cost threshold that mandates a public tender?

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