



Reference: FOI0158

North Tyneside Council

**Request:**

How many employees are working in the council ?

Approximately 2800 including staff in the contracted services.

What is your annual IT budget ?

This is not separately identified as it is part of the Engie Services Ltd business services contract with the Council. There are specific budgets for capital refresh of IT equipment and systems, approximately £1M per annum.

What is your annual Intranet budget ?

This is not separately identified as it is part of the Engie Services Ltd business services contract with the Council

What is your current Intranet solution and how long has it been in use ?

Primarily Drupal

Do you use Open Source applications, such as Drupal or Wordpress?

Yes, Drupal

Who is responsible for managing your Intranet ?

Engie Services Ltd provides Business Services to the Council, of which the Intranet is a part.

Who is responsible for the procurement of your Intranet ?

Engie Services Ltd is the Council's ICT partner and provision of the intranet is part of their general Business Services partnership with the Council.

Who is responsible for managing your IT Team ?

The formal North Tyneside ICT Client is Andrew Scott. The IT Operations Manager is employed by ENGIE Services Ltd

Do you use any other SaaS (Software as a service) applications ?

Yes; currently Office365, Outsystems, Xerox parking systems, Liquid Logic and a number of smaller services. More are coming on stream

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Who are your main software vendors ?

Oracle (E-business Suite and databases)  
Microsoft  
Idox  
Northgate Systems  
Liquid Logic  
Opentext  
Capita  
Citrix

Do you use Azure / Amazon Web Services or Office365 ?

Yes - all three, though primarily Azure/Office365

Do you have a digital workplace strategy?

Yes, this; is in the Council digital strategy:

<https://my.northtyneside.gov.uk/category/616/digital-strategy>

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