



North Tyneside Council

Reference: FOI0173

Request:

I am looking to understand your organisation's structure when it comes to taking responsibility for the delivery of IT services

For the officer who is both a part of the "Senior Management Team" (i.e. reporting directly to the Chief Executive) and is also responsible for IT please supply their;

Full name : Janice Gillespie

Contact details : <https://my.northtyneside.gov.uk/category/308/contact-council>

Job title : Head of Finance

Finance responsibility, if any: N/A

Approximate length of time in post : Since 01 November 2012

Notes

- This person MUST report directly to the Chief Executive.
- This person OFTEN has a job title such as Finance Director, Operations Director, Corporate Resources Director or Assistant Chief Exec
- This person UNLIKELY TO BE the IT Director

For the officer who is next in charge for delivering IT, and reports to a member of the Senior Management Team, please supply their;

Full name: Ben Kaner

Contact details: <https://my.northtyneside.gov.uk/category/308/contact-council>

Job title: Head of Digital Strategy

Approximate length of time in post : Since 2015

Other responsibilities besides IT (if any, such as, for example, Customer Services) previous discipline if other than IT (for example, has the officer come from finance, customer service, running a line of service): NA

Is your IT outsourced? and if so what is the name of the main contractor :

Engie

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Is your IT part of a joint partnership, if so who else is in the partnership? (for example a bi or tri-borough arrangement) :

The Council outsourced a number of its central "back-office" services to Engie under a long term contract that commenced on 1st November 2012. The arrangement will last until 2022 but may be extended until 2027. These services include ICT, transactional HR and Finance, customer services, health & safety including occupational health and Schools HR.

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Page 2 of 2