



Reference: FOI0212

**Request:**

Can you provide the finishing times of all refuse vehicles NTC refuse vehicles between dates 1/6/17 and 1/6/18 please. This includes domestic waste, recycling and garden waste.

All of NTC refuse vehicles are fitted with tracking devices that record live data such as speed, engine on/off, location and time. All I need from this plethora of information are the final finishing times of the bin wagons once they have returned to Norham or Killingworth depot and are parked up then switched off for the day. If you can provide day, date, wagon number and finishing time in list format it will save you a whole host of time and resources.

**Response :**

The information will exceed the time limit and will not be provided. This is because we have a fleet of 35 vehicles that operate up to 6 days per week equating to approximate 210 reports at approximately 15 minute intervals. Over a year period, this would equate to 10,920 reports per year.

Therefore this part of the request is refused under s12 (1) Freedom of Information Act 2000, as the cost of complying would exceed the appropriate limit set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004.

In assessing the cost of complying, the costs attributable to officer time involved in complying have been taken into account. Such costs are limited to £450.00 under the Regulations, which equates to eighteen hours of officer time

Can you also provide the details of how many hours the Refuse Collection front line employees are contracted to per week and which days those hours occur on.

**Response:**

The refuse collection team operate over a 4 day week Tuesday to Friday, total of 37 hours.