

Reference: FOI0273

Request:

I would like to make a request under the Freedom of Information Act for a departmental structure of the HR and Payroll department within the council.

See attached departmental structure information for Human Resources and Organisation Development.

The Council outsourced a number of its central "back-office" services to ENGIE under a long term contract that commenced on 1st November 2012. The arrangement will last until 2022 but may be extended until 2027. As such the payroll service is provided by ENGIE, which is a private company and as such is exempt from the provisions of the Freedom of Information Act. The information requested is not the Council's information.

Please can you also advise:

• Which HR/Payroll/Recruitment/Finance system(s) you use?

Oracle Business Management System

North East Regional Recruitment Portal

When do these system contracts expire?

Oracle contract renewal March 2019 with option to extend one year, recruitment portal on annual renewal

• Do you have online Performance Management and Expense Claims? If so, what are they?

No

When do these contracts expire?

n/a

How many staff do you employ?

2190.23 FTE (as at August 2018) excluding schools

 What yearly support and maintenance costs are you paying for these HR & Payroll systems?

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Date: 21/09/18 Page 1 of 2



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• Please can you confirm names, email addresses and where possible telephone numbers of senior management within the directorate?

Janice Gillespie, Head of Finance and Interim Head of HR and IT

Louise Robson, Senior Manager Organisation and Workforce Development

Suzanne Duncan, Senior HR Business Partner

Carol Murphy, HR Specialist Pay, Reward & Partnerships

Lisa Rankin, HR Specialist

Advice on how to contact the council please use the following link:

https://my.northtyneside.gov.uk/category/308/contact-council

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Date: 21/09/18 Page 2 of 2