



Reference: FOI0303

Request:

1. What frequency are residual waste and recycling collections made in your Authority?
 - i. Are collections for residual waste and recycling made separately or together?
(Please advise if separate collections are made for dry and organic recycling)
2. Is residual waste collection for your authority carried out by in house resources or is it outsourced to a third party?
3. Is recycling collection carried out by in house resources or is it outsourced to a third party? (Please advise if there are separate contracts for dry recycling and organic recycling)
4. If waste collection is managed in house: What is the approximate expenditure, per annum for:
 - i. Residual waste
 - ii. Dry recycling
 - iii. Organic recycling
5. Please provide gross expenditure (before any income). Please include expenditure on collection only (i.e. no disposal costs)
6. If waste collection is outsourced: For each outsourced contract:
 - i. Which outsourcing firm(s) are used?
 - ii. When did the contract(s) start?
 - iii. When is the contract(s) due to terminate?
 - iv. What is the total annual value of the contract(s)?
7. Where spend is part of a broader multi-service contract, please provide an estimate of spend on waste services only
 6. Which of the following services are specified in the contract(s)?
 - i. Waste services
 - a. Collection
 - b. Disposal of general refuse
 - c. Disposal of recyclates
 - ii. Type of waste collected
 - a. Residual waste
 - b. Food waste
 - c. Co-mingled recycling
 - d. Kerbside sort recycling
 - e. Garden waste
 - f. Waste Electrical and Electronic Equipment recycling (WEEE)

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- g. Other (please specify)
 - iii. Non-waste services
 - a. Grounds maintenance
 - b. Street cleaning
 - c. Beach cleaning
 - d. Public convenience cleaning
 - e. Gullies cleaning
 - f. Highways maintenance
 - g. Burial services
 - h. Operation of Household Waste Recycling Centres (HWRCs)
 - i. Other (please specify)
8. Does the contract(s) cover just your authority or any neighbouring authorities?]
9. Who was responsible for waste collection before the start of the current contract(s)?
10. Please specify which outsourcing firm and the annual value of the previous contract
11. Does your current refuse collection contract contain targets for the diversion of waste from landfill? If so, please specify the target for each year of the contract.
12. Does the authority receive rebates from recycling? (A rebate is defined as any payment received by the authority in respect to the disposal of recyclates)
13. If so, what has been the annual value of all rebates over the last three years? (please specify the years covered)
14. Does the authority take the risk of changes in commodity prices for recyclates?
15. Please state the nature of any risk sharing mechanisms that the authority has in place with any provider of waste management
Other:
16. Over the latest available period, what proportion of total collections were 'missed'? (please state the period provided)
- i. A 'missed' collection is any collection which is known by the authority not to have taken place on the prescribed day due to a failure of the authority or its contractor.
17. If garden waste is collected in your authority, which of the following options apply:
- i. Garden waste collections are free of charge to residents (i.e. the authority cover the full cost of this service)
 - ii. Garden waste is collected and paid for by residents (i.e. residents cover the full cost of this service)

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- iii. Residents pay a contribution to garden waste collection but it is partially subsidised by the authority
- iv. Residents pay a one-off 'bin fee' for a green bin that will then be collected by the council

Response:

General:

1. Recycling collections are made fortnightly.
 - i. Collections are made separately for both organic and dry recycling.
2. No. Collections are carried out in-house.
3. Recycling collections are carried out in-house.
4. Actual gross expenditure on Recycling activities in the borough for 2017/18 was £1.699 million.
5. Actual gross expenditure on Waste Collection activities in the borough for 2017/18 was £3.808 million.
6. Not applicable.
7. Not applicable.
8. Not applicable
9. Not applicable
10. Not applicable
11. Not applicable
12. No the authority pays for recycling.
13. Not applicable
14. Not applicable
15. Not applicable
16. During 2017/2018 there were 3,989 reports of missed collections.
17. The authority collects garden waste free of charge to residents.

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