Reference: FOI0325



Request:

1) Between July 2016 and July 2018, how many complaints were received by your local authority regarding landlords of private rented properties?

Between July 2016 and July 2018 there were 624 disrepair and 464 accumulation complaints received regarding landlords of private rented properties.

- 2) How many of those complaints related to:
 - a) Failure to do repairs -

624 complaints received of which 11 related to empty properties

b) Failure to return deposits; -

No information held

c) 'Category 1' hazards - please provide details: -

6 Notices served for category 16

- d) Wrongful eviction: -
 - 3
- e) Rent increases: -

No information held

f) Other-

464 housing accumulation complaints, 16 immigration inspections, 2 overcrowding complaints and 11 HMO licensing enquiries.

Due to the method of collating these complaints we are unable to categorise the complaint as listed above without going into each record which would take in excess of 18 hours.

- 3) During the same period, how many times did your local authority:
 - a) Carry out an inspection on a private rented property?

Approximately 624 inspections were carried out on private rented property.

The information supplied to you is owned by the council unless otherwise stated and may be protected by copyright. You are free to use it for your own purposes, including any non-commercial research or for the purposes of news reporting. Any other re-use of a commercial nature will require the permission of the Council. Further enquiries in this respect should be directed to Head of Law and Governance, North Tyneside Council, Quadrant The Silver Link North, Cobalt Business Park, North Tyneside, NE27 0BY



Reference: FOI0325

b) Start legal proceedings against a landlord? Of those, how many resulted in a successful prosecutions, and if so please provide details including penalties.

No legal proceedings have been taken against a landlord during this period. During this period no legal proceedings were started against a landlord.

The information supplied to you is owned by the council unless otherwise stated and may be protected by copyright. You are free to use it for your own purposes, including any non-commercial research or for the purposes of news reporting. Any other re-use of a commercial nature will require the permission of the Council. Further enquiries in this respect should be directed to Head of Law and Governance, North Tyneside Council, Quadrant The Silver Link North, Cobalt Business Park, North Tyneside, NE27 0BY