



Reference: FOI0657

**Request:**

Under the Freedom of Information Act I respectfully request that you provide me with a list of suppliers providing outsourced ICT Services to your organisation at the current time. By ICT outsourcing, I mean the provision of ICT services to the Council by an external ICT provider or third-party. This may include utility based services such as software as a service (e.g. ERP solutions such as Oracle/SAP/Agilisys/Civica) or cloud services (e.g. from Google or Microsoft), but also general IT managed services such as network and infrastructure support. The Council will potentially have their own IT management team, but choose to use third-parties for some aspects of the IT service delivered to the Councils users (or employees). For a research paper, I am looking into the how many Councils have used external providers for ICT, and whether there is a common approach across geographies, council types and sizes and any other patterns I can find.

Please present the information back by email (to this address) detailing for each supplier (where more than one is engaged):

Name of supplier

Service(s) provided by supplier

Contract Start Date

Contract End Date

Contract Value

Current annual spend with supplier for provided service(s) (optional)

In the interests of focusing on suppliers of a material nature it would be acceptable to respond with just those suppliers where annual spend (on any particular service) is in excess of £50,000 per annum.

**Response:**

The latest version of the contract register and spend data is available on the Council's website at <https://my.northtyneside.gov.uk/category/1271/transparency>