



North Tyneside Council

Reference: FOI0669

Request:

Please provide me with the following information:

Who is your current National Client Caseload Information System NCCIS 16-18yr old management information system software provider?

Our current provider is Cognissoft and this contract is managed by the Tyne and Wear and Northumberland Connexions Hub, which is hosted by Sunderland City Council on behalf of the five Tyne and Wear Local Authorities and Northumberland County Council.

How much do you pay them annually?

We do not pay Cognissoft direct; our contract is with Sunderland City Council. We pay £40,000 per annum for access to the NCCIS system and other related services such as data reporting.

How much do you pay annually to your current adult and child social care software case management system provider?

£144,752

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