

Reference: FOI0681

Request:

I am writing to kindly request the information you hold on the following relating to domiciliary care, within the 18 hour limit, under the provisions of the Freedom of Information Act, 2000:

1) Information regarding the tariffs or fee structure paid to independent providers of domiciliary care, to include the specific rates paid currently, and previously back as far as 2014.

see attached spreadsheet

2) The processes or protocols for identifying and commissioning suitable independent domiciliary care providers.

There are a number of providers that sit on our framework to deliver homecare. There is an accreditation process in place that complements the framework.

The borough is split into four zones. There is a primary provider attached to each zone. All new packages of support are offered to the primary provider in the zone . If they cannot accept the package, it is offered to all other providers, and it is given to the provider with the highest score (based on the scores obtained as part of the tender process).

These arrangements will change in 2019/20 as a new tender will be published and new contracting arrangements will be in place.