



Reference: FOI0749

Request:

I am writing to you under the Freedom of Information Act 2000 to request information concerning the types of software and applications that may be in use in your institution.

If it is not possible to provide the information requested, please provide advice and assistance, as to how I can refine my request to be included in the scope of the Act.

Please can you provide information relating to the types of software (and suppliers) you may be using for;

1. What is the name of your current Finance (accounting) software (name of vendor or supplier?)
Oracle E-Business Suite

* What is the current version of the Finance software?

12.1.3

* Is the Finance software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?

Hosted on-premise

* What was the original date of purchase or contract start date for your Finance software?

1997

* When is the contract renewal or expiry date for your Finance software?

Rolling renewal

* What is the cost of annual support and maintenance (last financial year April 2017- March 2018) for your Finance software?

see attached spreadsheet

2. What is the name of your current Payroll software (name of vendor or supplier)

Oracle E-Business Suite

* What is the current version of the Payroll software

12.1.3

* Is the Payroll software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?

Hosted on-premise

* What was the original date of purchase or contract start date for your Payroll software?

1997

* When is the contract renewal or expiry date for your Payroll software?

Rolling renewal



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* What is the cost of annual support and maintenance (last financial April 2017- March 2018) for your Payroll software?

see attached spreadsheet

3. What is the name of your current HR software (name of vendor or supplier?)
Oracle E-Business Suite

* What is the current version of the HR software

12.1.3

* Is the HR software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?

Hosted on-premise

* What was the original date of purchase or contract start date for your HR software?

1997

* When is the contract renewal or expiry date for your HR software?

Rolling renewal

* What is the cost of annual support and maintenance (April 2017- March 2018) for your HR software?

see attached spreadsheet

4. What is the name of your current Analytics/Business Intelligence software (name of vendor or supplier?)

Qlik, Alteryx and Tableau

* What is the current version of the Analytics/Business Intelligence software? Qlik Version 12.44.2
Alteryx Designer and Gallery 2018.4, Tableau 2018.4

* Is the Analytics/Business Intelligence software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud? On Premise

* What was the original date of purchase or contract start date for your Analytics/Business Intelligence software? May 2017 , Tableau was in 2015 and Alteryx was in 2017

* When is the contract renewal or expiry date for your Analytics/Business Intelligence software?
April 2022, Alteryx and Tableau are annual subscriptions

* What is the cost of annual support and maintenance (April 2017- March 2018) for your Analytics/Business Intelligence software? £90K



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5. What is the name of your budgeting and forecasting system (software)?

No separate system in place

* Does your budgeting and forecasting system add on to your Finance software or is it a standalone system?

N/a

* Is the budgeting and forecasting software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?

N/a

* When was your budgeting and forecasting system purchased (please provide the exact date if possible)?

N/a

* When is the contract renewal or expiry date for your budgeting and forecasting system?

n/a

* What is the cost of annual support and maintenance for your budgeting and forecasting system?

n/a

6. Do you currently use an online procurement or EMarketplace system, if so which one?

Yes, part of Oracle e-business suite

7. Does the authority outsource any of its Business Process (BPM) to a third party supplier, if so what Business Processes and to who are they contracted out to?

North Tyneside Council outsources Finance including payroll and HR administration, Customer Services, Revenues and Benefits, Insurance, ICT, Schools HR, Procurement. All contracted to ENGIE. A technical package of services (Regulatory, Property and Highways) and is contracted out to Capita.

8. Is your IT function in-house or outsourced?

* If outsourced please provide the name of your current managed services provider?

ENGIE

* What services are outsourced?

ICT

* When was the original contract start date of that contract(s)?

1st November 2012

* What is the contract(s) up for renewal?

The contract is for ten years plus an option for an additional 5 years

* What is the total value of the outsourcing contract(s)?

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North Tyneside Council

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Contract payments for financial year 2017/18 were £4,883,415. Annual payments can be subject to variation based on agreements reached between the client and the contractor. See Attached

9. Are any of the Finance, HR and Payroll, Budgeting & Forecasting services delivered to the authority via a shared service with other authorities if so with what other authorities, if so what services and with what authorities?

Internal Audit is provided via shared service with Northumberland County Council.

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