



Reference: FOI0760

**Request:**

I would like to submit a Freedom of Information request which relates to the organisation's Wi-Fi contract(s) especially around managed guest and visitor WiFi.

Please can you send me the following contract information?

Wi-Fi Provider- Who is the contracted supplier for the Wi-Fi contract.

**in-house provision**

Average Annual Spend – Please state the annual average spend over three years for each supplier. If this is a new contract please state the estimate annual average spends. If there is more than one Wi-Fi provider please split annual for each individual provider.

**The Council outsourced a number of its central “back-office” services to Engie under a long term contract that commenced on 1st November 2012. The arrangement will last until 2022 but may be extended until 2027. As such this service is provided for the Council by Engie as part of a much larger ICT contract with a contract value of £4.656m per annum. Engie is a private company and as such is exempt from the provisions of the Freedom of Information Act. The information requested is not the Council's information.**

Number of Wi-Fi Users- Please state the number of users the Wi-Fi contract is in place for. An estimate number of users will also be acceptable. If there is more than one Wi-Fi provider please state the number of users for each individual provider.

**2500**

What is the contract Type: 1. WiFi= WiFi contract, 2. Managed=Part of a larger contract, 3. In-house=is the Wi-Fi managed and maintained in-house.

**3 - in-house**

Number of Locations/Site- I require the number of locations/sites the Wi-Fi contract is contracted for. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.

**80**

End User Offer- What the Wi-Fi offers to the end users e.g. Unlimited, Pay as you go, free 1 hour access or just free access. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.

**free access**

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Manufacturer Name/Brand- Please provide me with the brand names of the Wi-Fi equipment which may include manufacturers of the access points and routers. If there is more than one Wi-Fi provider please state the Manufacturer's Name for each individual provider.

**Avaya**

Contract Description- Please provide me with a brief description of the solution in place for Wi-Fi and any other services provided under the contract. If there is more than one Wi-Fi provider please state the contract description for each individual provider.

Public Wi-Fi access, free upon acceptance of terms and conditions  
Corporate secure Wi-Fi for corporate use

Actual Contract Start Date- Please can you state the Start date of the contract. If there is more than one Wi-Fi provider please split contract dates for each individual provider.

**N/A - in-house**

Actual Contract Renewal/Expiry Date- Please can you state the renewal/expiry date of the contract. If the contract is coming up for renewal if possible please state the likely outcome of the Wi-Fi contract.

**N/A - in-house**

Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address? If there is more than one Wi-Fi provider please state the contract details for each individual provider.

**Category manager, procurement team email [Procurement@northtyneside.gov.uk](mailto:Procurement@northtyneside.gov.uk)**

If the organisation doesn't have a Wi-Fi contract in place please state when the organisation plans to have a Wi-Fi contract in place. Please do this by providing me with a month and year and if possible what type of solutions they plan to want in place and the number of locations. If this service is provided in-house please provide me with:

**N/A we have Wi-Fi provision**

Number of Users

**solution in place see above**

Number of Locations/Site

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**solution in place see above**

End User Offer

**solution in place see above**

Manufacturer Name/Brand

**solution in place see above**

Contact Details- I require the person from within the organisation responsible for the Wi-Fi IF the organisation has this service (Wi-Fi) as part of a managed service please can you provide me with the contract details of the managed contract including:

**Category manager, procurement team email Procurement@northtyneside.gov.uk**

Current Provider

**in-house solution**

Number of Users- This is normally the total number of staff with the organisation.

**solution in place see above**

Contract Description- Please can you provide me with a brief contract description of the overall contract.

**solution in place see above**

Contract Expiry Date- Please

**solution in place see above**

Contract Review Date

**solution in place see above**

Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address.

**Category manager, procurement team email Procurement@northtyneside.gov.uk**

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