



Reference: FOI2434

**Request:**

Under the Freedom of Information Act 2000, I seek the following information about the North Tyneside Local Education Authority Backup Policy for the North Tyneside Local Education Authority's Office 365 deployment.

1. Can you please confirm if you are using the Microsoft Office 365 solution in your IT environment?

North Tyneside Council uses MS 365 solution.

2. If so, how you currently back up your Office 365 data? If it is backed up please confirm which software or service solution you currently have in place.

North Tyneside Council do not use software or a service solution to back up its Office 365 data.

3. If a system or service is in place to backup North Tyneside Local Education Authority's Office 365 environment can you confirm the retention period the data is stored for?

No system in place, see response to q2.

4. Who in North Tyneside Local Education Authority is responsible for the protection of your critical data?

All LEA is located on premise in NTC data centre and is protected by Engie ICT to agreed levels.