



Reference: FOI3373

Request:

Can I please make a request under the Freedom of Information Act and I would like to request the following information about the organisation's Local Area Network (LAN) environment.

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- * Support and Maintenance- e.g. switches, router, software etc**
- * Managed- If this includes services than just LAN.**

1. Contract Type: Managed or Maintenance

Maintenance

2. Existing Supplier: Who is the current supplier?

C-Ways

3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual average spend for each supplier.

£30,000

4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.

Approx. 3200

5. Number of Sites: The number of sites, where equipment is supported by each contract.

120

6. Hardware Brand: What is the hardware brand of the LAN equipment?

Avaya / Extreme

7. Contract Description: Please provide me with a brief description of the overall contract.

Support and maintenance of Avaya VSP devices residing on the NTC WAN / LAN

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8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.

12 months rolling

9. Contract Expiry Date: When does the contract expire?

September 2021

10. Contract Review Date: When will the organisation be planning to review the contract?

July 2021

11. Responsible Officer: Contact details including name, job title, contact number and email address?

Procurement Team
Procurement@northtyneside.gov.uk

If the LAN maintenance is included in-house please include the following information:

1. Hardware Brand: What is the hardware brand of the LAN equipment?

Avaya / Extreme

2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.

Approx. 3200

3. Number of Sites: Estimated/Actual number of sites the LAN covers.

120

4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

Procurement Team
Procurement@northtyneside.gov.uk

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If the contract is managed by a 3rd party e.g. Can you please provide me with

N/A

1. Existing Supplier: Who is the current supplier?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Contract Type: Managed, Maintenance, Installation, Software
5. Hardware Brand: What is the hardware brand of the LAN equipment?
6. Contract Description: Please provide me with a brief description of the overall contract.
7. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
8. Contract Expiry Date: When does the contract expire?
9. Contract Review Date: When will the organisation be planning to review the contract?
10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?