



Reference: FOI3437

Request:

Under the Freedom of Information Act, I would like to request the following information regarding home care in your local authority area.

Definitions:

- Home care refers to packages of care delivered in the individual's own home (not care homes or residential facilities) and includes personal hygiene care and live-in care.

Where possible, please include responses in the tables displayed below.

1. The name, email address and telephone number of the person with responsibility for commissioning packages of home care.

**Leanne Fairbairn, Commissioning Manager, 0191 643 7015,
leanne.fairbairn@northtyneside.gov.uk**

We would advise you that if you wish to use the information we have provided to target individuals with direct marketing materials such as email, you need to be mindful of your obligations under the Privacy and Electronic Communications (EC Directive) Regulations 2003. I therefore strongly advise you to obtain the explicit permission of the staff member(s) before sending an unsolicited email:

- ***Organisations can only send unsolicited marketing by electronic mail where the individual has specifically requested it, i.e. they have opted in.***

You also need to be mindful that if you sell, give or share any information we have provided in response to your request to third parties, this could constitute a breach of the Data Protection Act 2018.

2. The annual spend on home care at year-end (tax years)

Home care spend, £millions	Client Age	2016/17	2017/18	2018/19	2019/20	2020/21 (to Dec 2020)
Total home care spend	<18y					
Total home care spend	18-64y					
Total home care spend	65y+					

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NTC don't hold the financial information in a format that allows for a split by age group

3. The number of home care packages at year-end (tax years)

Number of home care packages	Client age	2016/17	2017/18	2018/19	2019/20	2020/21 (to Dec 2020)
Home care total	<18y	NA	NA	0	0	0
Home care total	18-64y	142	124	124	143	152
Home care total	65y+	1069	885	767	766	815

Data in 2016/17 and some of 2017/18 includes extra care services as it was not separated out from homecare recording at that time so please be aware of this if making comparisons.

The data includes self-funding clients and clients receiving homecare under current hospital discharge arrangements.

4. Referring to the home care definition above, please list your top 10 home care providers and the annual spend per provider at year-end.

2017/18	
Provider	£
CASA NORTH TYNESIDE	£1,133,369
ARK HOME HEALTHCARE	£904,146
AGE UK NORTH TYNESIDE	£871,263
MEARS GROUP PLC	£843,514
DIRECT HEALTH UK LTD	£592,181
EVERLASTING CARE LTD	£589,932
HOMECARE PLUS LIMITED	£349,081
SPRINGFIELD HOMECARE SERVICES LTD T/A POSITIVE LIFE CHOICES	£336,667
ALLIED HEALTHCARE GROUP LTD	£290,234
CARE VISIONS AT HOME LTD	£206,262

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2018/19	
Provider	£
COMFORT CALL LTD	£1,225,643
MEARS GROUP PLC	£823,079
AGE UK NORTH TYNESIDE	£717,999
EVERLASTING CARE LTD	£574,737
CASA HOMECARE LTD	£572,332
DIRECT HEALTH UK LTD	£525,591
HOMECARE PLUS LIMITED	£343,746
SPRINGFIELD HOMECARE SERVICES LTD T/A POSITIVE LIFE CHOICES	£342,568
CASA NORTH TYNESIDE	£339,145
MELROSE HOUSE	£311,076

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