

Reference: FOI3443

Request:

In accordance with the provisions specified within the above Act I hereby request the following information regarding the outsourcing of the following functions to third parties. Results are to include all external parties including outsourcing companies, group authorities and local government partnerships. In each instance, where relevant, please state the period in which each function was outsourced within the last 5 years.

- Production and Issuing of Annual Non Domestic Rates Bills
- Production and Issuing of Reminders, Final Notice and Summons
- Property Inspections
- Production and Issuing of Completion Notices
- Production and Issuing of Billing Authority requests to VOA to update rating list

Response

On 1 November 2012 North Tyneside Council entered into a partnership with Balfour Beatty Limited to deliver a number of its transactional services. This included the Revenue & Benefits Service which delivers all of the elements set out in your request. The contract from Balfour Beatty was subsequently transferred to Engie UK & Ireland in 2014.

The information supplied to you is owned by the council unless otherwise stated and may be protected by copyright. You are free to use it for your own purposes, including any non-commercial research or for the purposes of news reporting. Any other re-use of a commercial nature will require the permission of the Council. Further enquiries in this respect should be directed to Head of Law and Governance, North Tyneside Council, Quadrant The Silver Link North, Cobalt Business Park, North Tyneside, NE27 0BY

Date: 10/02/21 Page 1 of 1