



Reference: FOI3443

Request:

In accordance with the provisions specified within the above Act I hereby request the following information regarding the outsourcing of the following functions to third parties. Results are to include all external parties including outsourcing companies, group authorities and local government partnerships. In each instance, where relevant, please state the period in which each function was outsourced within the last 5 years.

- **Production and Issuing of Annual Non Domestic Rates Bills**
- **Production and Issuing of Reminders, Final Notice and Summons**
- **Property Inspections**
- **Production and Issuing of Completion Notices**
- **Production and Issuing of Billing Authority requests to VOA to update rating list**

****Response****

****On 1 November 2012 North Tyneside Council entered into a partnership with Balfour Beatty Limited to deliver a number of its transactional services. This included the Revenue & Benefits Service which delivers all of the elements set out in your request. The contract from Balfour Beatty was subsequently transferred to Engie UK & Ireland in 2014.****