Official Sensitive - External

North Tyneside Council

Reference: FOI4076

Request:

Please could you provide me with some information regarding user engagement and your use of open source and open standards for your digital services?

User engagement

 When did you last conduct research into how your website users are accessing digital services?

Not measured

 How has your digital uptake increased over the past 12 months (as measured by the government's guidelines)?

Not measured

Open source and open standards

 What percentage of your source code your council develops - or which is developed on your behalf by external parties - is made open?

At one point some code was made available on GitHub but this is no longer available.

 What percentage of your components are standard government technology components? 0% Is your website designed using open standards for government?

No, we design to the W3C's Web Accessibility Initiative.

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